

### **WEDNESDAY, NOVEMBER 20** 9:30 AM - 3:00 PM

## REGISTRATION DEADLINE: TUESDAY, NOVEMBER 5!

General Session:

Navigating Conflict in Parks and Recreation: Strategies for Resolving Disputes and Building Understanding

Tom is a recognized speaker, writer, podcast host, mentor, and adjunct lecturer in the field of parks, recreation, and leisure studies. He has presented at national, state, and regional conferences, workshops, and webinars, and has published several articles in industry magazines and newsletters. He is a past recipient of the NRPA Robert W. Crawford Young Professional Award and a past president of the NY Recreation and Park Society. Tom's mission is to enhance the quality of life for his community and the profession and to champion a culture of excellence, service, and brand identity.

A Director of Parks and Recreation since 2014, Tom is passionate and experienced. He oversees the operations, budget, and programming of a department that serves thousands of residents and visitors annually.

### Speaker: Tom Venniro, CPRP Parks and Recreation Director Hilton-Parma Parks and Recreation

# PRPS Business Meeting

Stay up to date with PRPS happenings, and lend your voice to issues directly related to the field!

## Breakout Education!

Choose from one of the following two options or your breakout session. Full descriptions here.

Session 1: Graphic Design for Non Graphic Designers

Session 2: Generation Engagement



FEES (includes .2 CEUs, lunch, & refreshments) \$85/PRPS Member \$105 Non-member S50 Students

**PSECU HEADQUARTERS** 

1500 Elmerton Avenue Harrisburg, PA 17110



#### 9:30 AM - 10:00 AM REGISTRATIONS AND REFRESHMENTS

### 10:00 AM - 11:15 AM GENERAL SESSION

Navigating Conflict in Parks and Recreation: Strategies for Resolving Disputes and Building Understanding Conflict is an inevitable part of the Parks and Recreation profession, especially in today's complex social climate. This interactive discussion will explore real-world examples and current societal challenges that lead to conflicts with patrons, staff, elected officials, and other stakeholders. Attendees will explore effective strategies to navigate these conflicts while maintaining positive relationships; and, in some cases turn a negative situation into a positive one. Additionally, participants will have the chance to share their own experiences both before and during the program, fostering a relatable and immersive experience. Join us for an engaging workshop that equips you with practical tools for managing conflict through intentional communication and service practices within your organization.

Speaker: Tom Venniro, CPRP; Parks and Recreation Director, Hilton-Parma Parks and Recreation

11:15 AM - 12:30 PM BUSINESS MEETING (Agenda Pending)

12:30 PM - 1:30 PM NETWORKING LUNCH

#### 1:30 PM - 2:45 PM BREAKOUT SESSIONS

#### Breakout 1 - Graphic Design for Non Graphic Designers

You do not need to be a graphic designer to create visually compelling communication materials. In this handson session, you will learn how to use Canva to enhance your flyers, social media graphics, and other publicity items. Bringing a fully charged device (laptop preferred, but a smartphone or tablet will work) is recommended so you can follow along.

Speaker: Derek Muller; Public Information Officer, Montgomery Township

Breakout 2 - Balancing Act: Mastering Your Budget, Securing Your Retirement, and Enjoying Life to the Fullest!

Details coming soon!

**Speaker:** PSECU Representatives

3:00 PM - 4:45 PM PRPS BOARD MEETING

